

## Quality Policy

Quality is an integral part of Pregis Europe Business Principles. These principles guide our actions to deliver products and services that PROTECT our customers' products, and PRESERVE the environment by minimising the impact environmental footprint through material choice which facilitates the circular economy and efficient production methods. As a company, Pregis strives to INSPYRE our employees, customers, and consumers to think more sustainably and give back to our communities.

At Pregis, our commitment is to never compromise on the safety, compliance and quality of our products and services. This requires everybody to be engaged, to understand their responsibility, to be respectful and to be empowered to take action in order to protect individuals, our customers, nature and our brands.

At Pregis our Quality Policy summarises the essential elements of our commitment for excellence and includes:

- Fostering a quality mind-set with the objective of developing, manufacturing and providing products and services with zero defects that are protecting our customer's products and deliver on our promise to preserving the environment.
- Complying with relevant laws and regulations as well as internal requirements,
- Continuously challenging ourselves to improve the quality management system to guarantee product safety, prevent quality incidents and eliminate defects through the review of quality objectives and results,
- Encouraging participation and promotion of quality responsibilities amongst all employees through standards, education, training and coaching, supervision and effective communication.

At Pregis, integrity, customer focus, teamwork and professionalism by everyone are vital for achieving our quality objectives. In this context, we are committed to providing the required leadership, management and resources and we will ensure that the Quality Policy is reviewed annually and communicated to employees and third parties. At its core, Quality is first and foremost about trust in our products, our processes, our services and in our brands. But Quality is also more than this. It is about delivering what we promise in everything we do. Each and every one of us has the power to influence quality through our leadership, dedication and passion.

Conré.Oostrom, President Pregis Europe, April 2020