

Senior European Repair Center (ERC) Technician

Pregis is a leading protective packaging company with manufacturing facilities in Stevenage (UK), Herbrechtingen (Germany) and Heerlen/ Eindhoven (The Netherlands). We manufacture a wide range of innovative and sustainable packaging solutions that we supply to customers throughout Europe. Everything we do at Pregis revolves around our customers. Our ambition is to grow considerably, which requires flawless, consistent and reliable employees.

To support our ERC team, we now have an opening for a Senior European Repair Center (ERC) Technician.

General Purpose of the Job

The Senior ERC Technician is responsible for contributing to optimal customer satisfaction and profitability by assembling, repairing, reworking and upgrading machines and equipment in the European Repair Centre (ERC) in the Netherlands and leading and coaching a small team of technicians.

Key tasks and responsibilities

- Assemble equipment and repair, rework or upgrade equipment according to specification
- Testing of (assembled) equipment
- Register and administrate information and transactions regarding material, time spent, tools / equipment, quality, safety and environment, and provide relevant reports to internal and external stakeholders
- Contributes to improve internal procedures and processes;
- Assists in solving daily problems, suggest improvements to optimize process, handling and result;
- Leading and coaching a team of ERC technicians;
- Planning and organizing the work schedule;
- Taking care of and maintaining the warehouse inventory.

Requirements

- 2 – 5 years of experience in a similar technical position and at least a secondary vocational technical education;
- Good communication skills;
- Flexible self-starter who is action oriented and can work independently and in a team with a strong customer focus;
- Ability to deliver creative solutions to customer problems;
- Experience with C4C, SAP and Microsoft Office applications is an advantage;
- Good command of Dutch and English, all verbal and written;
- Experience in leading and coaching a team of technicians.



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[www.PREGIS.COM](http://www.pregis.com)

This is really a great opportunity for a driven ERC Technician that wants to be part of an ambitious organization and team, with lots of opportunities for personal and professional growth. We are an informal organisation, where we challenge you and want you to challenge us. Your contribution will make a direct impact on our day to day operations. We put our people first, in line with our Pregis purpose to Protect, to Preserve and to Inspyre: we want them to feel safe and secure, we give them the opportunity to release their full potential and provide them challenging and rewarding jobs and career opportunities.

Apply!

For questions you can contact Monique van Weert via 0682486301 or you can apply directly to EU-HR@pregis.com.